



INVOICE PROCESSING, MADE EASY.

CASE STUDY: DSK ENGINEERING

DSK is one of the largest engineering companies in Hawkes Bay. With a team of more than 65 people, who have a diverse variety of skills, DSK is well positioned to tackle the big projects it is engaged to deliver.

DSK provide innovative solutions for the Wine and Food Industry and have a focus on manufacturing and automation.

Nigel Allport, Project Manager says that *“With every job that we do, DSK’s aim is to make the client look good.”*

THEIR NEEDS

Processing supplier invoices manually was a cumbersome and time-consuming process. Invoices were printed and manually approved. Once approved, it took 80% of one person's time each month to enter the invoices into MYOB Exo. Missing invoices were often discovered only when the supplier statement arrived, leading to a rushed approval process. Additionally, keying errors sometimes resulted in payments to the wrong suppliers. DSK wanted to consolidate the process, removing keying errors, and save time.

HOW WE HELPED

DSK enlisted the services of Focus Technology Group to implement Fetch, a solution that streamlines the approval and data entry of supplier invoices. Before settling on Fetch, DSK had evaluated several data capture options but found Fetch appealing due to its simplicity and seamless integration with their current systems. Their primary objectives were to replicate the approval workflow online and ensure smooth communication between approvers and office staff.

RESULTS

With Fetch's implementation, both approvers and office staff now spend 50% less time on checking and entering supplier invoices, freeing them up for more productive work. The dedicated office staff member responsible for invoice entry now uses only 40% of her time for this task, compared to the previous 80% when done manually.

DSK is delighted to achieve their objectives of faster processing and accurate data with Fetch. The challenges they faced before are now resolved and distant memories.

”

“From an approvers point of view, Fetch is much more efficient than paper based manual processing. Having everything online is great.”

Nigel Allport,
Project Manager

”

“The whole process of putting Fetch in was good. It was seamless, the training was great, the Fetch consultant was responsive and easy to get hold of and nothing seemed to be an issue. Fetch has given a big impact to the business.”

Jo Dudding
Office Manager